



**Head and Registered Office: 48-50 Ta' Xbiex Seafront, Ta' Xbiex XBX1021,
Malta**

**ATLAS INSURANCE PCC LIMITED IN RESPECT OF ITS TRAVELODGE CELL, A PROTECTED
CELL OF ATLAS INSURANCE PCC LIMITED**

Travelodge Room Cancellation Insurance

Key Facts

Please see the [Policy Summary](#).

Please see the [Policy Wording](#).

1. Who are Atlas?

The Atlas Group of companies is one of the foremost insurance and financial services organisations in Malta. The flagship company of the Atlas group is Atlas Insurance PCC Limited, a protected cell company which carries on general insurance business (www.atlas.com.mt). Travelodge Room Cancellation Insurance is underwritten by a Protected Cell of Atlas Insurance PCC Limited, Travelodge Cell, which is owned by Travelodge Hotels Limited (www.travelodge.co.uk).

Atlas Insurance PCC Limited (Atlas) may create one or more cells for the purpose of segregating and protecting cellular assets. The assets of the Travelodge Cell are thus protected from the liabilities of the other cells and from those of Atlas' core.

2. Whose products do we offer?

Atlas Insurance PCC Limited, in respect of its Travelodge Cell, only offer Travelodge Room Cancellation Insurance.

3. Who regulates Us?

Atlas Insurance PCC Limited is authorised and regulated by the Malta Financial Services Authority. This information can be checked by visiting the MFSA website (www.mfsa.com).

4. The Malta Financial Services Authority (MFSA)

The MFSA is the Malta regulatory authority that regulates financial services. You should use the information provided in this Key Facts document to decide if our services are right for you.



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5. Which service will we provide you with?

You will not receive advice or a recommendation from us.

6. What will you have to pay for our services?

You will not have to pay any fee to us.

7. How will your be cover arranged?

Travelodge Room Cancellation Insurance is arranged with us by Travelodge Hotels Limited, an Appointed Representative of Heath Lambert Limited, who take full responsibility for the regulated activities of Travelodge Limited related to Travelodge Room Cancellation Insurance.

8. Who will handle claims?

Claims are managed for us by Heath Lambert Insurance Services, a trading name of Heath Lambert Limited (www.heathlambert.com). Help-Line number **0845 0000088**

9. Who regulates Heath Lambert ?

Heath Lambert Limited is authorised and regulated by the Financial Services Authority (FSA Registered number 312030). This information can be checked by visiting the FSA website (www.fsa.gov.uk/register). Registered in England and Wales: company number 1199129. Registered address: 133 Houndsditch, London EC3A 7AH.

10. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services in the UK (www.fsa.gov.uk).

11. What to do if you have a complaint

If you wish to register a complaint, please contact us:

In relation to the sale of this policy:



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The Travelodge Insurance Customer Services Manager, Travelodge Hotels Limited, Sleepy Hollow, Thame, Oxfordshire OX9 3AT

By email: customer.insurance@travelodge.co.uk

If you cannot settle such a complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

In relation to claims or the terms and conditions of this policy:

For Claims:

The Managing Director, Heath Lambert Insurance Services, Norfolk House, 32-40 North Street, Horsham, West Sussex, RH12 1RZ

Should you remain dissatisfied or if your complaint relates to the Terms and Conditions of this Policy, you should refer the matter to:

The Company Underwriter, Atlas Insurance PCC Limited, 48-50 Ta' Xbiex Seafront, Ta' Xbiet, XBX 1021, Malta

By email: david.mifsud@atlas.com.mt

If you cannot settle such a complaint with us, you are entitled to refer it to the Malta Financial Services Authority.

12. Are we covered by the Financial Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the circumstances of your claim (www.fscs.org.uk).