

# **Trading Update Presentation**

**Results for the Year Ended 31 December 2020** 



Release: 1 April 2021

## **Disclaimer** You must read the following before continuing

This presentation has been prepared by Thame and London Limited, TVL Finance plc and Travelodge Hotels Limited (collectively, "the "Company") solely for informational purposes. For the purposes of this disclaimer, the presentation that follows shall mean and include the slides that follow, the oral presentation of the slides by the Company or any person on their behalf, any question and answer session that follows the oral presentation, hard copies of this document and any materials distributed in connection with the presentation. By attending the meeting at which the presentation is made, dialling into the teleconference during which the presentation is made or reading the presentation, you will be deemed to have agreed to all of the restrictions that apply with regard to the presentation and acknowledged that you understand the legal and regulatory sanctions attached to the misuse, disclosure or improper circulation of the presentation. The Company does not make any representation or warranty or other assurance, express or implied, that this document or the information contained herein or the assumptions on which they are based are accurate, complete, adequate, fair, reasonable or up to date and they should not be relied upon as such. The Company does not accept any liability for any direct, indirect or consequential loss or damage suffered by any person as a result of relying on all or any part of this document and any liability is expressly disclaimed.

The Company has included non-IFRS financial measures in this presentation. These measurements may not be comparable to those of other companies. Reference to these non-IFRS financial measures should be considered in addition to IFRS financial measures, but should not be considered a substitute for results that are presented in accordance with IFRS.

The information contained in this presentation has not been subject to any independent audit or review. A significant portion of the information contained in this document, including all market data and trend information, is based on estimates or expectations of the Company, and there can be no assurance that these estimates or expectations are or will prove to be accurate. Our internal estimates have not been verified by an external expert, and we cannot guarantee that a third party using different methods to assemble, analyse or compute market information and data would obtain or generate the same results. We have not verified the accuracy of such information, data or predictions contained in this report that were taken or derived from industry publications, public documents of our competitors or other external sources. Further, our competitors may define our and their markets differently than we do. In addition, past performance of the Company is not indicative of future performance. The future performance of the Company will depend on numerous factors which are subject to uncertainty.

Certain statements contained in this document that are not statements of historical fact, including, without limitation, any statements preceded by, followed by or including the words "will," "targets," "believes," "expects," "aims," "intends," "may," "anticipates," "would," "could" or similar expressions or the negative thereof, constitute forward-looking statements, notwithstanding that such statements are not specifically identified. In addition, certain statements may be contained in press releases, and in oral and written statements made by or with the approval of the Company that are not statements of historical fact and constitute forward-looking statements. Examples of forward-looking statements include, but are not limited to: (i) statements about future financial and operating results; (ii) statements of strategic objectives, business prospects, future financial condition, budgets, potential synergies to be derived from acquisitions, projected levels of production, projected costs and projected levels of revenues and profits of the Company or its management or board of directors; (iii) statements of future economic performance; and (iv) statements of assumptions underlying such statements.

Forward-looking statements are not guarantees of future performance and involve certain risks, uncertainties and assumptions which are difficult to predict and outside of the control of the management of the Company. Therefore, actual outcomes and results may differ materially from what is expressed or forecasted in such forward-looking statements. We have based these assumptions on information currently available to us, if any one or more of these assumptions turn out to be incorrect, actual market results may differ from those predicted. While we do not know what impact any such differences may have on our business, if there are such differences, our future results of operations and financial condition, and the market price of the notes, could be materially adversely affected. You should not place undue reliance on these forward-looking statements. All subsequent written and oral forward-looking statements attributable to the Company or any person acting on its behalf are expressly qualified in their entirety by the cautionary statements referenced above. Forward-looking statements speak only as of the date on which such statements are made. The Company expressly disclaims any obligation or undertaking to disseminate any updates or revisions to any forward-looking statement to reflect events or circumstances after the date on which such statement is made, or to reflect the occurrence of unanticipated events.

We have included other operating information in this presentation, some of which we refer to as "key performance indicators." We believe that it is useful to include this operating information as we use it for internal performance analysis, and the presentation by our business divisions of these measures facilitates comparability with other companies in our industry, although our measures may not be comparable with similar measurements presented by other companies. Such operating information should not be considered in isolation or construed as a substitute for measures prepared in accordance with IFRS.

The presentation does not constitute or form part of, and should not be construed as, an offer to sell or issue, or the solicitation of an offer to purchase, subscribe to or acquire the Company or the Company's securities, or an inducement to enter into investment activity in any jurisdiction in which such offer, solicitation, inducement or sale would be unlawful prior to registration, exemption from registration or qualification under the securities laws of such jurisdiction. No part of this presentation, nor the fact of its distribution, should form the basis of, or be relied on in connection with, any contract or commitment or investment decision whatsoever. This presentation is not for publication, release or distribution in any jurisdiction where to do so would constitute a violation of the relevant laws of such jurisdiction nor should it be taken or transmitted into such jurisdiction.

## 2020 Summary

#### Significant Covid-19 impact

- Significant impact of Covid-19 from mid-March
  - Virtually no trading during first lockdown 24 March to mid July, with majority of hotels mandated to close
  - Encouraging summer trading after first lockdown
  - Tier restrictions from late September, limited 'essential business' trading during second lockdown from 5 November
- Decisive action taken to reduce costs, including the benefit of government support and reduced rents under the CVA
- Overall financial results significantly impacted as a result of trading conditions:
  - Overall FY revenue down (60.9)% to £284.4m (2019: £727.9m)
  - LFL RevPAR<sup>(1)</sup> down (59.6)% to £16.89 (2019: £41.85)
  - RevPAR growth<sup>(1)</sup> 3.2pts ahead of competitive segment
  - EBITDA (adjusted)<sup>(2)</sup> down £(203.1)m to a loss of £(74.0)m (2019: profit of £129.1m)
- Cash at 31 December of £136.2m benefiting from:
  - £40m pre-existing RCF (fully drawn)
  - £40 equity injection
  - £60m senior secured term loan
  - £65m senior secured fixed rate bonds

<sup>1.</sup> RevPAR is computed as the product of the Average Daily Rate for a specified period multiplied by the Occupancy for that period. Like-for-like ("LFL") RevPAR compares the RevPAR in FY 2020 vs. FY 2019 on the basis of RevPAR generated by hotels that were opened before 1 January 2019

<sup>2.</sup> EBITDA (adjusted) = Earnings before interest, tax, depreciation, amortisation and before rent adjustment and non-underlying items, before IFRS16. Non-underlying items have been removed as they relate to non-recurring, one-off items.

# **Full Year Results**



## Significant Covid-19 Impact on Trading

#### Encouraging recovery over quarter 3 before further restrictions and second lockdown



UK accommodation revenue (exc. management contracts) presented on management accounting periods (5/4/4 weekly basis)



## **Full Year Operating Metrics**

Material impact from hotel closures but continuing to outperform



RevPAR is computed as the product of the Average Daily Rate for a specified period multiplied by the Occupancy for that period. Like-for-like (LFL) RevPAR compares the RevPAR in FY 2020 vs. FY 2019 on the basis of RevPAR generated by hotels in the UK that were opened before 1 January 2019.
 Occupancy, ADR and RevPAR for UK leased estate only.

## **2020 Financial Results**

#### Trading conditions driving significant revenue decline and EBITDA loss



#### FY 2020 vs. FY 2019

- **Revenue** decrease of (61)%/£(443.5)m due to the impact of Covid-19:
  - Like-for-like UK RevPAR decline of (59.6)% with hotel closures and bar cafés closed for most of the year
  - Spain down (73)%/£(10.8)m with hotel closures
- **EBITDA**<sup>(1)</sup> decreased by  $\pounds(203.1)$ m to a loss of  $\pounds(74.0)$ m driven by:
  - Revenue declines
  - Partially offset by actions to reduce run-rate operating costs including strong cost control, temporary rent reductions under the CVA, utilisation of the job retention scheme and business rates holiday
- 1. EBITDA (adjusted) = Earnings before interest, tax, depreciation, amortisation and before rent adjustment and non-underlying items, before IFRS16. Non-underlying items have been removed as they relate to non-recurring, one-off items.



## **FY Cash Flow**

#### Closing cash position benefiting from refinancing, new facilities and additional equity



- Cash outflow of £(153.7)m before refinancing, drawdown of RCF and additional equity
- Working capital benefit from rent payments (both reductions and the move to monthly payment in advance for some landlords) as well as deferral of the Q2 VAT payment as part of UK government Covid-19 support measures. Offset by lower inflows from prepaid rooms and timing of Q4 VAT reclaim and December furlough claim
- · Provisions and Non-underlying items includes recovery plan costs (including CVA costs), offset by Holborn lease surrender premium
- Drawdown of £40m of existing RCF, senior secured term loan £60m, £40m of new equity and FRN private placement £65m

<sup>1.</sup> EBITDA (adjusted) = Earnings before interest, tax, depreciation, amortisation and before rent adjustment and non-underlying items, before IFRS16. Non-underlying items have been removed as they relate to non-recurring, one-off items.

## **Net Debt and Leverage**

#### New facilities strengthen liquidity

Debt (£m)

| £m                             | 31-Dec |  |
|--------------------------------|--------|--|
| Cash and Cash Equivalents      | 136.2  |  |
| Pre existing RCF               | 40.0   |  |
| Super Senior Term Facility     | 61.9   |  |
| FRNs @ L + 5.375%              | 440.0  |  |
| Senior Secured FRN's           | 65.0   |  |
| Senior Secured Debt            | 606.9  |  |
| Finance leases                 | 14.5   |  |
| Total Third Party Indebtedness | 621.4  |  |

#### Liquidity / Financial Ratios

- Cash on Balance Sheet: £136.2m 31 December
- Pre-existing RCF: £40m (fully drawn). Revised covenant terms in place with a minimum liquidity covenant of £10m until June 2021
- Super Senior Term Facility: £60m facility fully funded in December 2020. Maturity to July 2024, no scheduled repayment of principal before maturity with initial fees deferred to Dec 2021 and proportion of interest PIK'd at group's election
- Senior Secured FRN's private placement of £65m at an issue price of 96.0% and coupon of 9.0%
- Letter of Credit Facility: £30m (£24.3m utilised)

Note: Super Senior Term Facility includes deferred fees of £1.9m



# **Recent Trading**



## **Recent Trading**

Limited trading during third lockdown, continued government support and rent benefits

- Restrictions on leisure travel to hotels, currently scheduled to end on 17 May in England
  - currently trading c.400 hotels, predominantly for business customers during current lockdown
  - average weekly revenues of c. £3.0m £3.5m
- Midscale and Economy segment continues to outperform UK hotel market
- Travelodge continues to outperform the segment
- Continue to manage costs and cash
  - benefiting from job retention scheme and business rates holiday, with some hotels remaining closed
  - temporary rent reductions under the CVA throughout 2021 (full year benefit c. £55m)
  - tight control of capex
- Cash at 24 March of £120.9m, before Q2 rent is paid
- Expect to open a total of 17 new hotels, with 7 having reached practical completion in 2020. Seven hotels opened to date

I. England, Scottish and Welsh devolved governments have extended the business rates holiday to the end of March 2022

## **Recent Trading**

### **RevPAR remains well below 2019 as a result of current restrictions**



- RevPAR currently in line with that seen during November lockdown, driven mainly by blue-collar business travel
- Good outperformance of UK market and MSE segment
  - MSE RevPAR<sup>(1)</sup> growth tracked c. 10pts better than UK hotel market as a whole since summer 2020
  - Travelodge continued to outperform by average c. 4pts since January 2021 (vs 2019)



## **Performance vs. Benchmark**

Continuing to outperform the UK hotel market and MSE sector

% point outperformance vs MSE competitive segment (vs 2019)



Source: STR FY 2020 02/01/20 – 30/12/2020 P1 31/12/2020 – 3/2/2021, P2 04/02/2021 – 03/03/2021, P3 04/03/2021 – 17/03/2021



## Cashflow Update – 1 January to 24 March (by key element)

### **Cash position remains resilient**



Group Cashflow from 31 December 2020 to 24 March 2021

(1) Including VAT

(2) Mainly relating to prior period operating costs paid in line with standard payment terms

(3) Mainly relating to maintenance and new development

(4) Interest on the SSN and RCF/LOC facility

(5) Includes legal/professional fees, Spain, Ireland and Management Contracts

# Outlook Considerations



## **Outlook Considerations**

Facing a wide range of potential outcomes

- Revenue: wide range of potential outcomes
  - current restrictions due to be lifted for hotels in England on 17 May
  - MS&E sector expected to be more resilient domestic travel focus, value proposition, lower costs
  - summer trading key with potential benefits from increased domestic travel, holidays and events, reduced VAT rate
  - business recovery expected to be gradual
  - 1% point of RevPAR growth vs 2019 impacts profits by c. £6m
- Costs: largely fixed cost base
  - rent continues to benefit from temporary reductions under CVA
  - JRS benefit until end of June 2021, with tapered scheme through to end of September 2021
  - business rates holiday to end of June 2021<sup>(1)</sup>
  - reduced variable costs according to occupancy
- Capex: Expecting £35m £40m in 2021
  - focused on health and safety and maintenance, as well as IT and development
  - well-invested estate with low customer use in 2020 allows pause in refit programme
  - will be reviewed in line with trading conditions
- Liquidity: solid cash position

<sup>1.</sup> England, Scottish and Welsh devolved governments have extended the business rates holiday to the end of March 2022

## **Revenue Outlook**

Re-opening timing and recovery remains uncertain

- PwC Market Forecasts for UK hotels made in October 2020 before third lockdown implied total revenues c.30% behind 2019 levels
- Leading market commentators currently forecasting 2021 RevPAR approximately 30-40% below 2019 levels
- Regions expected to recover faster than London driven by leisure and blue collar business
- MSE segment has been outperforming total market consistently through 2020 and at the start of 2021
  domestic focus, business/leisure mix, lower price point, value proposition
  - consistent c.10pt gap in performance
- Travelodge has maintained its track record of outperformance at c. 4% points vs MSE segment (vs 2019)
- UK government roadmap provides clarity, but exact timings remain uncertain
- VAT on accommodation revenue at 5% to end September, 12.5% thereafter to end March 2022
- Continue to face a wide range of possible outcomes

## **Revenue Outlook - Market**

#### MSE segment has been demonstrating resilience and Travelodge has been outperforming







## **Cost Outlook**

Temporary rent reductions and government support will benefit largely fixed operating cost base

# Operating costs dominated by rent and other property costs (UK)



Year ended 31 December 2019

c. 50% of operating costs historically rent and property-related

#### 2021 operating cost movements

Run-rate weekly costs of £8-12m

#### **Property costs**

- Rent expected to be £175m -£185m depending on RPI/CPI impact on rent reviews and timing of new openings
- Business rates holiday to end June  $2021^{(1)}$  c. £3m per month

#### **UK Hotel Wages**

- NLW increases in April 2021 of 2.2%
- JRS benefit to end of June 2021, with tapered scheme available until end of September 2021

#### Other

- c. 40% fixed, 60% variable
- Variable element typically driven by occupancy
- 1. England, Scottish and Welsh devolved governments have extended the business rates holiday to the end of March 2022

Additional financing raised in 2020 provides greater resilience

- Cash of £120.9m as at 24 March, before Q2 rent payments
- Working capital impacted by phasing
  - monthly reduced rent payments for majority of estate in 2021, returns to full rent, quarterly in advance from December 2021 quarter date
  - salaried payroll at end of month, hourly paid every 4 weeks, furlough claim received after end of the month
  - end of month vendor payments
- VAT on accommodation revenue at 5% to end September, 12.5% thereafter to end March 2022
- Capex
  - well-invested estate with low customer use in 2020 allows pause in refit programme
  - 2021 capex of c. £35-40m reflecting core maintenance, health & safety, IT and development
- Interest
  - can elect to PIK a proportion of interest on the £60m term loan
  - Initial fees on £60m term loan deferred until after 31 December 2021
  - first interest payment on the £65m bond in June 2021

## Summary

Material uncertainty remains, but long term prospects remain attractive

- 2020 materially impacted by Covid-19
- Actions taken in 2020 to improve liquidity
- Current lockdown impacting sales, but continuing track record of outperformance
- Continue to benefit from temporary rent reductions and government support
- Martin Robinson appointed as Chairman
- UK government roadmap provides greater clarity
- Well-positioned to benefit in subsequent recovery
  - large and diversified network of hotels
  - strong brand, direct distribution model, value proposition and low-costs
  - domestic travel focus, business/leisure mix
- Material uncertainty still remains but long term prospects for budget hotels remain attractive







# Appendices



## **Company Overview**

#### Strength through brand, scale and operational expertise

#### Who We Are

- UK's second largest hotel brand based on number of hotels and rooms
- Positioned in the attractive value segment with 586 hotels (as at 31 December 2020) and serving 19m business and leisure customers
- Well invested modernised hotel portfolio
- Well balanced approximately even business / leisure customer split
- Almost 90% booking direct, with c. 80% through own websites
- Low upfront capex leasehold model

#### Where We Are (as at 31 December 2020) **United Kingdom** International 5 Hotels 76 Hotels 9.423 Rooms 621 Rooms London Spain 1% of total 21% of total Rooms Rooms 495 Hotels 10 Hotels 33.672 Rooms 833 Rooms **Regions**<sup>3</sup> Ireland/NI<sup>4</sup> 76% of total 2% of total Rooms Rooms





| Key Statistics (FY2019) |         |  |  |  |
|-------------------------|---------|--|--|--|
| Hotels (31 Dec 2020)    | 586     |  |  |  |
| Rooms (31 Dec 2020)     | 44,549  |  |  |  |
| Occupancy <sup>1</sup>  | 80.6%   |  |  |  |
| ADR <sup>1</sup>        | £51.82  |  |  |  |
| RevPAR <sup>1</sup>     | £41.75  |  |  |  |
| Revenue                 | £727.9m |  |  |  |
| EBITDAR                 | £337.8m |  |  |  |
| EBITDA                  | £129.1m |  |  |  |
| Rent Cover <sup>2</sup> | 1.6x    |  |  |  |



1. Occupancy, ADR and RevPAR for Travelodge UK leased Hotels only.

- 2. Represents the ratio of EBITDAR to net external rent payable.
- 3. Includes 10 hotels operated under management contracts.
- 4. Operations in island of Ireland under a master franchise.



### Track Record of Class-Leading Performance Leading brand at low cost driving outperformance and growth



Source: YouGov BrandIndex, August 2020 - 12 week rolling average

#### Continued above market RevPAR growth



1. UK hotels, EBITDA (adjusted), before rent, before central cost allocations and before IFRS16

2. UK hotels RevPAR growth (Source: STR Research Midscale & Economy Sector)

3. Group financial data

#### Class leading low cost model



#### Strong track record of delivering financial success



Travelodge

travelodge.co.uk

## **Key Strengths**

#### Diversified network, balanced customer mix and direct distribution focus





## **Company Voluntary Arrangement 2020**

### **Reminder of Key Terms**

- CVA approved by creditors on 19 June 2020
- Temporary rent reductions of approximately £140m on full estate from March 2020 to December 2021
- Reminder of key terms:
  - No hotels closed
  - Temporary rent reductions in Cat B, C1 and C2 from March 2020 to December 2021
  - Move to monthly rather than quarterly rents for Cat B to the end of 2021
  - Cat B, C1 and C2 temporary options to terminate leases (Cat B expired, Cat C expires 31 Dec 2021)
  - Additional lease extension options for compromised landlords

## **IFRS16 Impact on FY 2020 Results**

#### Analysis of impact

| Year ended 31 December 2020 (£m)                    | Before<br>IFRS16 <sup>(1)</sup> | IFRS 16<br>impact | Statutory           |
|---|---------------------------------|-------------------|---------------------|
| EBITDAR   | (205.2)                         | -                 | (205.2)             |
| Net rent payable                                    | 130.8                           | 133.7             | 264.5               |
| Other income  | 0.4                             | 1.4               | 1.8                 |
| EBITDA  | (74.0) <sup>(2)</sup>           | 135.1             | 61.1 <sup>(3)</sup> |
| Depreciation and amortisation (inc rent adjustment) | (132.3)                         | (19.3)            | (151.6)             |
| Operating profit/(loss) (before exceptional items)  | (206.3)                         | 115.8             | (90.5)              |
| Net finance income and costs                        | (50.5)                          | (172.5)           | (223.0)             |
| Income tax  | 6.8                             | (7.1)             | (0.3)               |
| Loss for the period (before exceptional items)      | (250.0)                         | (63.8)            | (313.8)             |
| Non-underlying items                                | (13.9)                          | 20.4              | 6.5                 |
| Loss for the period (after exceptional items)       | (263.9)                         | (43.4)            | (307.3)             |

#### **Income statement**

- EBITDA increased by £135.1m as rent is not charged to the consolidated income statement
- Depreciation and amortisation (including the rent adjustment) increased by £19.3m due to charges relating to the 'right of use' asset
- Financing costs increased by £172.5m relating to notional charges relating to lease liabilities
- Loss for the period increases by £63.8m to £313.8m due to the net impact of rent being replaced by depreciation and financing costs

#### **Balance sheet**

The impact of the CVA on category B, C1 and C2 leases has been treated as lease modifications, reflecting the impact of the rent reductions as well as the reassessment of discount rates as at June 2020, driving the majority of the following key balance sheet movements:

- IFRS16 'right of use' asset opening balance of £2.5bn reduced by £0.4bn to £2.1bn
- IFRS16 lease liability opening balance of £2.6bn reduced by £0.3bn to £2.3bn

1. Before IFRS 16 - In order to facilitate the comparability of the underlying business and clarify the calculation of non-IFRS Alternative Performance Measures, including EBITDA (adjusted), additional columns have been added to reflect the position in line with previous accounting principles.

2. EBITDA (adjusted) = Earnings before interest, tax, depreciation and amortisation, and before rent adjustment, non-underlying items and reflective of the position in line with the accounting principles applicable to the previous year for purposes of comparability (before IFRS 16). This measure reflects the rent reductions following the CVA which completed on 19 June 2020, recognised in line with the cash benefit. Non-underlying items have been removed as they relate to non-recurring, one-off items.

3. EBITDA = Earnings before interest, tax, depreciation, amortisation and non-underlying items.