

## **Financial Results Presentation**

For the period ended 27 September 2017

Release: 23 November 2017



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## **Good Revenue Growth and Outperformance**

#### 2017 Quarter 3 Headlines

- Revenue up 6.6% to £185.3m (2016: £173.9m)
- LFL RevPAR<sup>(1)</sup> up 3.2% to £47.19 (2016: £45.71)
- RevPAR growth 0.7pts ahead of competitive segment
- On track for 15 openings in 2017 with 9 hotels opened to date
- EBITDA up £1.4m to £50.3m (2016: £48.9m)
- Cash of £111.9m at the quarter end
- Somewhat slower market in first weeks of quarter 4, continued outperformance
- Remain cautious on immediate outlook but continue to be well positioned

 RevPAR is computed as the product of the Average Daily Rate for a specified period multiplied by the Occupancy for that period. Like-for-like ("LFL") RevPAR compares the RevPAR in Q3-2017 vs. Q3-2016 on the basis of RevPAR generated by hotels that were opened before 1 January 2016.





## **Quarter 3 and YTD Results**



## **Continued Progress on Our Strategic Objectives**

Distinctive Brand: Raise Quality Image	<ul> <li>Ongoing hotel re-fit cycle</li> <li>Launch new 'SuperRooms'</li> <li>National advertising presence</li> </ul>	
Best for Business: Win Share in a Growing Market	<ul> <li>Focus on 'businesses on a budget'</li> <li>Leverage business website</li> <li>Implement enhanced CRM activity</li> </ul>	
Win the Web: Grow Direct Digital Sales	<ul> <li>Continue to enhance web customer experience</li> <li>Leverage CRM capability</li> <li>Strong paid and unpaid search presence</li> </ul>	
Price is Right: Optimise Rate and Occupancy	<ul> <li>Airline style yield management system (IDeaS)</li> <li>Central pricing team</li> <li>Analytics-driven pricing strategy</li> </ul>	
Moments of Truth: Drive Consistency	<ul> <li>New customer feedback report drives action</li> <li>Standardised work practices</li> <li>Targeted training</li> </ul>	
Development: Extend UK Network	<ul> <li>250 potential locations identified</li> <li>Maintain leasehold growth in London and Regions</li> <li>Principally new-build hotels opened under lease</li> </ul>	

#### **Q3 Highlights**

- Initial 'SuperRooms' roll out complete with encouraging early trading
- Continued growth in business account customers
- Further improvements to digital platform
- Record levels of Trip Advisor
   Certificates of Excellence
- Good momentum in development pipeline

## **'SuperRooms' Launch and Roll Out** 917 rooms available across 16 hotels



<u>'SuperRoom' locations</u>					
Waterloo	Covent Garden				
Farringdon	City Road				
Euston	Heathrow				
Tower Bridge	Vauxhall				
City Airport	Southwark				
Kings Cross	Docklands				
Bank	Marylebone				
Gatwick	Bath				

- Features include Lavazza coffee machine, Hansgrohe adjustable showers, dual bedside USB charging points and wider desk
- Rooms currently achieving premium of £10-20 to our classic rooms
- Early performance encouraging with 'SuperRooms' scoring higher customer satisfaction scores than our classic rooms on average
- Regional trial underway

## **Development Momentum Recent opening examples**



Liverpool Airport

100 rooms Free parking Bar Café

West Midlands

78 rooms

Bar Café

Free parking

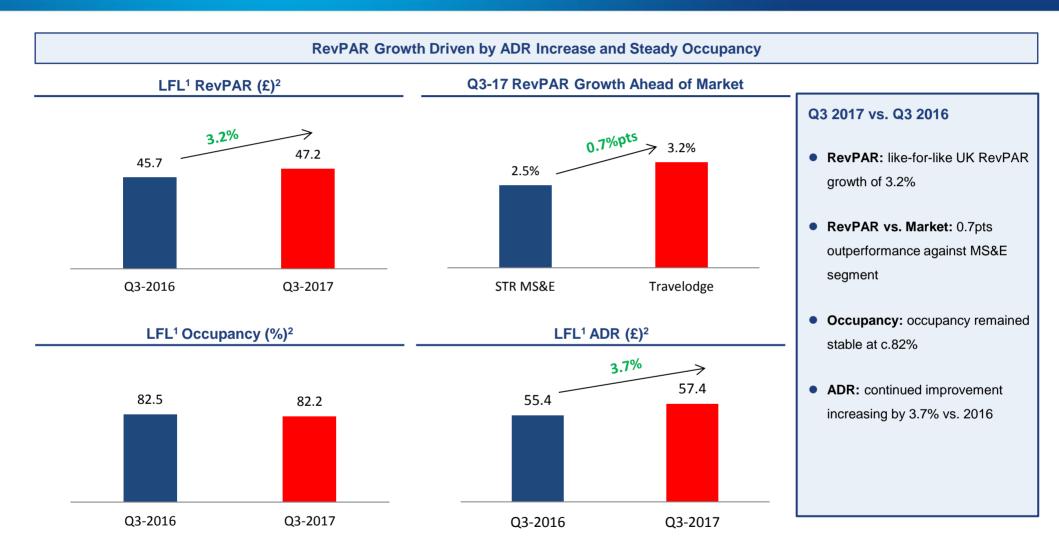
London Romford Quadrant

East London 65 rooms Bar Café



## **Good Q3 Operating Metrics**

### **Continued RevPAR growth**

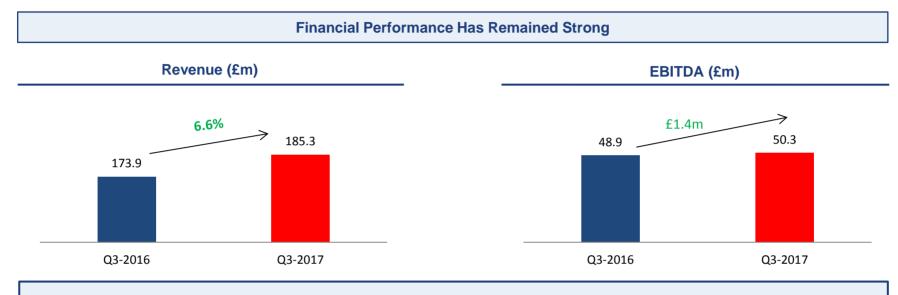


1. RevPAR is computed as the product of the Average Daily Rate for a specified period multiplied by the Occupancy for that period. Like-for-like (LFL) RevPAR compares the RevPAR in Q3-2017 vs. Q3-2016 on the basis of RevPAR generated by hotels that were opened before 1 January 2016.

2. Occupancy, ADR and RevPAR for UK leased estate only.

## **Solid Overall Q3 Financial Performance**

Good total sales growth mitigating cost pressures

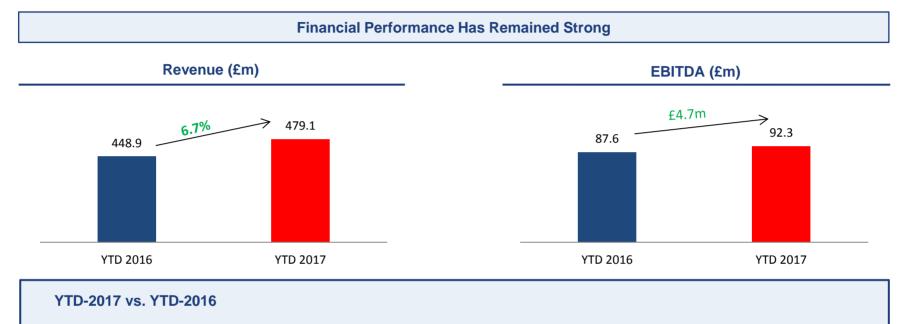


#### Q3-2017 vs. Q3-2016

- **Revenue** increase of 6.6%/£11.4m was primarily due to:
  - Like-for-like UK RevPAR growth of 3.2%
  - Annualisation and maturity of the 19 new hotels added in 2016
  - Opening of 8 new hotels Q3 YTD
  - International growth 36%/£1.1m
- EBITDA was driven by:
  - Continued sales growth and positive drop through including annualisation and maturity of the new hotels
  - o Impact of increases to National Living Wage and business rates
  - Strong international performance

## **Good YTD Revenue and Profitability**

#### Good total sales growth



- Revenue increase of 6.7%/£30.2m was primarily due to:
  - Like-for-like UK RevPAR growth of 2.6%
  - Annualisation and maturity of the 19 new hotels added in 2016
  - Opening of 8 new hotels Q3 YTD
  - International growth 39%/£2.9m
- **EBITDA** was driven by:
  - Continued sales growth and positive drop through including annualisation and maturity of the new hotels
  - o Impact of National Living Wage and business rates
  - o Beneficial impact from year on year timing of marketing activities and timing of project costs

## **Continued Good Free Cash Flow**

Good cash conversion with working capital benefit from quarter end timing

£m	YTD Q3 2017	YTD Q3 2016	Diff.
EBITDA before Exceptional Items and IFRS Rent Charge	92.3	87.6	4.7
Working Capital	18.6	11.6	7.0
Net Cash Flows from Operating activities before Exceptionals	110.9	99.2	11.7
Capital Expenditure	(39.4)	(26.1)	(13.3)
Free Cash Flow Generated	71.5	73.1	(1.6)
Interest Costs - Bank Interest Paid	-	(21.4)	21.4
- Bond Interest Paid	(19.7)	(2.2)	(17.5)
- Finance Fees Paid	(0.2)	(0.2)	-
Interest Income	0.1	0.4	(0.3)
Interest Element of Finance Lease Rental Payments	(3.3)	(3.3)	-
Cash Spend on Provisions and Exceptional Items	(11.4)	(23.6)	12.2
Non-Trading Cash Flow	(34.5)	(50.3)	15.8
Cash Generated	37.0	22.8	14.2
Refinancing and Repayment of Investor Loan	1.0	(14.2)	15.2
Movement in Cash	38.0	8.6	29.4
Opening Cash	73.9	76.9	(3.0)
Closing Cash	111.9	85.5	26.4

#### Comment

#### YTD Q3 2017 vs. YTD Q3 2016

- Working Capital inflow of £18.6m in Q3 YTD-2017 vs £11.6m in Q3 YTD-2016 primarily due to:
  - Timing of the quarter ends and payments around the quarter ends.
- Net Cash from Operating Activities increased by £11.7m, primarily due to:
  - Working capital impact noted above and EBITDA increase
- **Capital Expenditure** increased by £13.3m, primarily due to:
  - Commencement of our standard refit program and Super Rooms.
- Bank and Bond Interest Paid decreased by £3.9m, primarily due to:
  - Impact of 2016 refinancing from bank debt to bond debt and timing of interest payments
- Provisions and Exceptional Items mainly in relation to refinancing in both years
- **Refinancing** consists of:
  - Net proceeds of £36m
  - Repayment of shareholder loan of £35m

## Net Debt and Leverage – Quarter 3 2017

Debt (£m)		Liquidity / Financial Ratios	
£m	Q3 2017	Cash on Balance Sheet: £112m	
Cash and Cash Equivalents	111.9	Revolving Credit Facility: £50m (unutilised)	
SSNs @ 8.5%	261.0		
FRNs @ L + 4.875%	165.0	• Letter of Credit Facility: £30m (£15m utilised)	
Senior Secured Notes	426.0	<ul> <li>Net Senior Secured Debt / EBITDA<sup>(1)</sup> = 2.7x</li> </ul>	
Finance leases	32.2	Net Third Party Debt / EBITDA <sup>(1)</sup> = 3.0x	
Total Third Pary Indebtedness	458.2	<ul> <li>Interest rate hedging in place (£100m of FRN's)</li> </ul>	

1. EBITDA based on Q4 2016 audited EBITDA plus Sep YTD 2017 unaudited EBITDA. Net debt is net of cash and cash equivalents.

## **Summary and Outlook**

Good quarter 3 results, cautious on macro outlook but remain well positioned

- Good quarter 3 revenue growth, profitability and cashflow
- RevPAR up 3.2%
- Strong cash conversion
- Good progress on strategic initiatives, 9 hotels opened to date
- Slower market growth in first weeks of quarter 4, continued outperformance
- Cautious on immediate outlook given economic uncertainty and Brexit
- Cost pressures from National Living Wage and business rates
- Remain well positioned strong development pipeline, on-track for target openings





# Appendices





## **Company Background**



## **Company Overview**

#### Who We Are

- UK's second largest hotel brand based on number of hotels and rooms
- Positioned in the attractive value segment with 546 hotels and serving 18m business and leisure customers
- Well invested modernised hotel portfolio
- Well balanced approximately even business / leisure customer split
- Almost 90% booking direct, with c. 80% through own websites
- Low upfront capex leasehold model

#### Where We Are (as at 29 September 2017) **United Kingdom** International 5 Hotels 68 Hotels 621 Rooms 8.777 Rooms London Spain 2% of total 21% of total Rooms Rooms 466 Hotels 12 Hotels 31,226 Rooms 899 Rooms **Regions**<sup>3</sup> Ireland<sup>4</sup> 75% of total 2% of total Rooms Rooms





	Key Statistics (FY2016)
Hotels	543
Rooms	40,847
Occupancy <sup>1</sup>	76.1%
ADR <sup>1</sup>	£51.7
RevPAR <sup>1</sup>	£39.3
Revenue	£597.8m
EBITDAR	£281.8m
EBITDA	£110.1m
Rent Cover <sup>2</sup>	1.6x



1. Occupancy, ADR and RevPAR for Travelodge UK leased Hotels only.

2. Represents the ratio of EBITDAR to net external rent payable.

3. Includes 12 hotels operated under management contracts.

4. Operations in Ireland under a master franchise.



## **Key Credit Highlights**



